

# **BARUM ENGINES LTD Warranty Policy**

## **v1.2**

**Effective: From 01/10/2025**

At Barum Engines Ltd, we take pride in the quality of our workmanship and the performance of the engines we recondition and build. To ensure your confidence in our services, we provide the following warranty terms:

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### **1. Warranty Start Date**

It is important to be aware that the warranty begins on the date shown on the invoice.

For this reason, we ask all customers to ensure they are fully satisfied with the engine or product within the 12-month period following the invoice date.

To avoid any misunderstanding:

The warranty does not begin on the date of collection, installation, delivery, or any other date.

The only valid start date is printed on the top right corner of the invoice (the date of invoice) issued by Barum Engines Ltd.

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### **2. Workmanship Warranty**

We offer a 12-month or 12,000-mile (whichever occurs first) warranty on all workmanship related to engine reconditioning and assembly. This warranty begins on the date of Invoice. This covers:

- Improper assembly or errors during the build performed by Barum Engines Ltd.
- Work carried out by our technicians that does not meet our standard of quality and precision.

### **What's Not Covered Under the Workmanship Warranty:**

- Normal wear and tear
- Poor map, tune or setups
- Failure to run in the engine correctly (see our running in guide [barumenginesltd.com/support](http://barumenginesltd.com/support))
- Damage caused by improper installation or tampering after delivery
- Improper maintenance or neglect (e.g. failure to check oil levels, overheating)
- Use of the engine in competition or motorsport applications unless otherwise agreed in writing
- High power tuning, problematic modifications, or incorrect calibration performed by third parties

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### **3. Parts Warranty**

All parts used in our builds are covered by the original supplier's/manufacturer's warranty. These warranties vary depending on the brand and type of component and are subject to the terms and conditions provided by the manufacturer.

#### **Please Note:**

- Warranty claims for parts must be made directly with the supplier where applicable, or we can assist in facilitating the claim on your behalf.
- Parts warranty coverage does not extend to labour or consequential damages unless specified by the manufacturer.
- Parts supplied by the customer are not the responsibility of Barum Engines Ltd.

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### **4. Our Right to First Inspection**

In the event of a suspected fault or failure, Barum Engines Ltd retains the right to be the first to inspect the engine and related components.

No disassembly, repair, or diagnostic work may be carried out by the customer or any third party without prior written authorisation from Barum Engines Ltd.

Unauthorised work will immediately void the warranty, regardless of fault. Please contact us immediately if an issue arises.

This policy allows us to assess the issue properly and determine the cause of failure under controlled conditions. Engines must be returned to us in the same state as when collected/shipped.

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## **5. Exclusions**

This warranty does not cover:

- Engines that have been altered, tuned, or disassembled after delivery without our prior consent
- Damage resulting from improper installation by third parties
- Faults due to lack of proper maintenance or use of incorrect fluids
- Detonation, pre-ignition, or oil starvation
- Any damage resulting from racing, competitive use, or abuse unless explicitly agreed upon in writing

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## **6. Warranty Claim Process**

To make a warranty claim, the customer must:

- Notify us in writing within 7 days of discovering the issue
- Provide all relevant documentation (invoice, mileage records, photographs, etc.)
- Return the engine or affected components to us for inspection, or arrange for our technicians to inspect the engine in situ, as agreed

Repairs or replacement under warranty are at the sole discretion of Barum Engines Ltd and may involve us performing the necessary work, or coordinating with the supplier/manufacturer as needed.

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## 7. Limitation of Liability

Our liability under this warranty is strictly limited to the repair of defects arising from faulty workmanship. Under no circumstances shall we be held liable for any incidental, indirect, or consequential damages, including but not limited to:

- Loss of use or equipment downtime
- Towing or transportation expenses
- Loss of earnings or business interruption
- Costs related to engine removal, labor, or consumable materials
- Damage caused by third parties, incorrect ecu mapping, aggressive driving style, or improper use

This limitation applies regardless of the cause and even if we have been advised of the possibility of such damages.

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## 8. Mandatory Ancillary Component Verification

To maintain warranty coverage, all **external engine components that may affect the running, performance, or condition of the engine** must be tested, reconditioned, or replaced with new items prior to installation.

This includes but is not limited to:

- Turbos and Superchargers
- Injectors and Fuel Pumps
- Fuel Pressure Regulators
- Carburettors and Throttle Valves

- Exhaust Gas Recirculation (EGR) Valves
- Diesel Particulate Filters (DPF)
- Catalytic Converters
- Any other related ancillary engine component capable of influencing combustion, fueling, or exhaust function.

**Proof Requirement:**

The customer must provide **invoices and/or specification sheets** demonstrating that each component has been tested, reconditioned, or is brand new.

Failure to provide proof of compliance will render the warranty **void**.

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By engaging our services, you acknowledge and accept the terms of this warranty policy.  
For questions or to begin a warranty claim, please contact through our website.

**Barum Engines Ltd**